

# **SAN DIEGO COUNTY SHERIFF'S DEPARTMENT**

## **DETENTION SERVICES BUREAU**



## **PUBLIC INFORMATION PLAN**

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## CUSTODY INFORMATION

Having a friend or family member booked into jail can create confusion and uncertainty, both for the incarcerated person and the loved ones involved. You may have questions about mail, phone calls, visiting, health care and more. You may find it difficult to contact the person who was arrested for some time after booking, and the nature of the jail system may make it difficult for you to acquire the information you need concerning the arrest.

Important information about the jail facilities in San Diego County and the incarcerated persons they house can be found on these pages and by contacting our helpful staff.

### "Who's In Jail"

This online resource allows you to search for incarcerated persons in the custody of the Sheriff's Department. Virtually all public information about the incarcerated person is available in this area of the website. The incarcerated person's housing location, charges, next court date and projected release date (if known) are available by visiting "Who's in Jail." It also serves as the entry point for sending electronic messages to incarcerated persons.

### Custody Information Online

By selecting from the topics listed, you can access information about the jail system as well as programs and services available to incarcerated persons. In most cases, your questions about mail, visiting, phone calls and more can be answered by visiting these pages.

### Custody Information by Phone

For questions not answered above, please feel free to call any of our custody information offices main line at (619) 409-5000:

- San Diego Central Jail
- Las Colinas Detention & Reentry Facility
- Vista Detention Facility
- George Bailey Detention Facility
- South Bay Detention Facility
- East Mesa Reentry Facility
- Rock Mountain Detention Facility

## STATUS NOTIFICATIONS OF INCARCERATED PERSONS

The San Diego County Sheriff's Department participates in the VINE (Victim Information and Notification Everyday) program. VINE is an anonymous service provided at no cost to the public for the purpose of providing notification when certain changes occur to an incarcerated person's custody status. This service has been introduced in San Diego County in part through a grant from the California State Sheriff's Association.



Users can register an e-mail address and/or telephone numbers in order to be notified when an incarcerated person is released, is pending release (for sentenced incarcerated persons with scheduled release dates) or when transferred to a state prison or out-of-county facility.

## How to Register with VINE

To take advantage of this system:

1. Search for the incarcerated person through the Sheriff's "[Who's In Jail](#)" on the [www.sdsheriff.gov](http://www.sdsheriff.gov) site. The site also has a link to the online VINE demonstration. Using the incarcerated person's booking number is the best way to register at VINE.
2. Once you locate the correct incarcerated person, click their name to view the incarcerated person's information page.
3. About halfway down the page, you will find a link to register for status notifications of incarcerated persons. Click on that link.
4. A new browser window will open giving you access to the VINE website. Simply follow the directions to register your email and/or telephone numbers.
5. **PLEASE NOTE:** When registering with VINE, please make certain you enter your email address and/or telephone numbers correctly. The San Diego Sheriff's Department will not know if you have entered incorrect information, and an entry error will prevent you from receiving important notifications.

You may also register by calling VINE toll-free at (877) 411-5588, or by going directly to the [VINE web site](#).

## **BOOKING & CLASSIFICATION**

When individuals are arrested, they are usually taken to a local police station where they may be interviewed, and any necessary reports and forms are prepared. This process can take as long as four hours before the individual is brought to a county jail to be booked. Since a good deal of time may pass before the jail system has any notification of an individual's arrest, if you call shortly after your friend or loved one is arrested you may find that they are not yet in the system. Do not be concerned by this delay; the pre-booking period is routine and necessary.

Individuals designated male at birth are booked at either the San Diego Central Jail located in downtown San Diego, or the Vista Detention Facility located in Vista. All individuals designated female at birth come into the jail system through either the Las Colinas Detention & Reentry Facility located in Santee or the Vista Detention Facility in Vista. Field bookings are not normally accepted at any other jail.

When arrested individuals arrive at the jail facility, they go through the intake process before being housed. Intake is comprised of several steps, including medical screening, the booking process and the classification interview.

Immediately upon arrival at the jail, the individual is examined for any medical conditions which may need immediate treatment. A nurse conducts a private screening to make sure they are not injured or in need of immediate medical treatment. If a further medical evaluation is needed, the nurse will refer the incarcerated person to a second medical examination. The second examination is conducted later in the booking process to ensure all conditions an individual may have, are properly noted and the facility can meet their medical needs.

During the booking process, all incarcerated persons are searched to ensure contraband is not brought into the facility. They are photographed and fingerprinted. The individual's personal information and charges are entered into the computer system, their bail is calculated, and a court date is set.

Some individuals may be eligible for release on their own recognizance shortly after booking. For individuals whose sole charge is being under the influence of drugs or alcohol will be held for up to 12 hours, and sometimes longer, to ensure they are sober enough to be safely released. Most are eligible for bail and have access to telephones to arrange bail through friends, family or bail agents. A list of bail agents is available in each facility and accessible to all individuals. When it is determined they will not be released on their own recognizance or make bail, they are given a classification interview and their housing criteria is determined.

## **CLASSIFICATION**

The purpose of the Classification System for incarcerated persons is to screen, assess and house individuals in a manner that will protect the safety of the community, staff and other incarcerated persons. It also assists jail managers and staff in making sound decisions regarding the population management of incarcerated persons. Proper classification of individuals promotes impartial and consistent classification evaluations.

The staff of the Jail Population Management Unit (JPMU) considers several objective risk factors in determining the custody level of an incarcerated person. These factors include, but are not limited to gender-identity, current charges, prior violent charges, complete criminal history, previous escapes, and institutional behavior problems. These factors establish the relative degree of risk posed by that incarcerated person.

Although the classification system is regarded as very reliable, situations may arise justifying an override of the incarcerated person's custody level. JPMU staff may recommend an override, either higher or lower, to more accurately reflect the risk of the incarcerated person. Incarcerated persons who have a concern about their classification may submit an Incarcerated Person Request to the JPMU to have their concern reviewed.

After the initial classification process, there are several events that may result in the reclassification of an incarcerated person. The addition of new charges, reduction of charges, sentencing and serious disciplinary actions are all events that might trigger reclassification.

All incarcerated persons get an introduction to their assigned jail by watching an orientation video that explains the basic facility rules and procedures. Incarcerated persons also have access to posted rules and information which provide guidelines for an incarcerated person's behavior, as well as informing them about visiting, mail, contraband, security violations, hygiene, telephone calls and religious programs.

While in custody, incarcerated persons may be interviewed by various professional staff members. Interviews are sometimes conducted, depending on need, by correctional counselors, psychiatrists, drug and alcohol treatment specialists, chaplains, educators and medical staff, who together determine the appropriate services and programming for each incarcerated person.

## **INCARCERATED PERSONS WITH DISABILITIES**

The San Diego County Sheriff's Department strives to accommodate individuals with disabilities who are detained. Telecommunication devices for the deaf (TDD) are available for hearing impaired incarcerated persons, and many phones are equipped with volume enhancement features. Incarcerated persons may retain eyeglasses, dentures and other prosthetic devices while in custody. After screening by medical staff, approval may be granted for mobility aids such as canes, crutches and wheelchairs. After consultation with the incarcerated person, medical staff may also recommend specialized housing, bunk assignments and medical care in order to meet the incarcerated person's specific needs. Incarcerated persons may request accommodation of a disability during the intake medical screening, medical interview or at any time by submitting an Incarcerated Person Request (J-21 form). While most requests can be resolved effectively with custody staff, grievances pertaining to disability accommodations may be directed to the Medical Services Division ADA Case Manager at (858) 974-5903.

## TELEPHONES FOR INCARCERATED PERSONS

California Penal Code §851.5 establishes the right of an arrested person to make at least three free local telephone calls upon being booked: one call to an attorney, one to a bail bond agent and one to a relative or other personal contact. In addition to any telephone access provided by the arresting agency, the intake holding areas of the jails are equipped with telephones providing free local calls. Long distance calls may be made "collect." Depending on the facility, additional free telephones may be available throughout the booking process.


After completing the booking process, incarcerated persons remaining in custody will be assigned to a housing module, where telephones are available in common areas or "dayrooms." These telephones are available to use free of charge. Under normal conditions, incarcerated persons have access to telephones several hours each day. Telephones may not be available during certain activities such as meals, medication distributions, temporary lockdowns, etc. In the evenings, telephones are generally available until night count is conducted, after which time the telephones are unavailable for the rest of the night. Telephone access may also be restricted for an incarcerated person or an entire housing module due to disciplinary reasons.

Incarcerated persons cannot receive incoming telephone calls or voice messages. In the event of an emergency, please contact the facility where the incarcerated person is housed and ask to speak with a supervisor. They will determine if notification to the incarcerated person is appropriate.

## MAIL, EMAIL, AND BOOKS

Written correspondence can be an important and inexpensive way to maintain a close relationship with someone who is incarcerated. Incarcerated persons may purchase pre-stamped envelopes and postcards from the Sheriff's commissary. Incarcerated persons may send as many letters and postcards as they desire. Those without sufficient funds are provided a limited supply of pre-stamped envelopes. You may deposit funds directly to an incarcerated person's account at the Information Office of any Sheriff's jail facility or by visiting [www.sdsheriffcommissary.com](http://www.sdsheriffcommissary.com).

When addressing correspondence to someone in jail, please address the envelope in the following manner:

Sender's Name Sender's Address City, State, Zip Code	
Incarcerated Person's Name and Booking # Name of Facility* 451 Riverview Parkway, Building "C" Santee, CA 92071	

*\*San Diego Central Jail (SDCJ), George Bailey Detention Facility (GBDF), East Mesa Reentry Facility (EMRF), South Bay Detention Facility (SBDF), Vista Detention Facility (VDF), Rock Mountain Detention Facility (RMDF) or Las Colinas Detention and Reentry Facility (LCDRF)*

If you do not have the booking number and/or current housing facility of the incarcerated person to whom you are writing, you can find it on the Sheriff's website using the feature titled ["Who's in Jail."](#)

## RULES FOR INCOMING MAIL

All mail to incarcerated persons must have:

1. Return address
2. Incarcerated person's full name under which they are booked
3. Correct booking number
4. Current Housing Facility

Any mail not sent to any of the detention facilities and not to the provided address above, will be rejected at the facility and sent back with the postal service who attempted delivery.

### Mail containing any of the following will be rejected:

- Items that cannot be inspected without damaging (e.g., multilayered cards, Polaroids, laminated or glued items, etc.).
- Items containing foil or metal of any type, glass, wood, hard plastic, rubber, hair, leaves, flowers, paperclips, jewelry, staples, whiteout, colored paper, tracing paper, heavy art paper, glitter, confetti, stickers, tape, glue,



paint, watercolors, tobacco products, other prohibited substances or any items written in crayon, chalk, or markers.

- Items that may compromise the security of the facility.
- Wall posters, travel brochures, catalogs, wall calendars or any other item larger than a legal-size piece of paper.
- Personal photographs that contain nudity, partial nudity or are sexually suggestive.
- Photographs depicting gangs, gang hand gestures, weapons, drugs, or unlawful activities.
- Any material tending to incite or promote racism, violence, or any other prohibited conduct.
- Photographs can be no larger than 4"x6".
- Mail containing correspondence material (i.e., envelopes, paper, pencils, stamps, etc.) will not be accepted. All correspondence material must be purchased through Sheriff's commissary.
- Any item that contains any unknown substance or unknown odor (e.g., stains, lipstick, perfume, smoke, etc.).

Deputies will review anything you send through the mail. Do not send cash, stamps, coins, drugs, cigarettes, or any other property with your letter. Rather than sending money, you may deposit funds to an incarcerated person's account at the Information Office of any Sheriff's jail facility or by visiting [www.sdsheriffcommissary.com](http://www.sdsheriffcommissary.com).

## **EMAIL**

Written correspondence can also be done via e-mail. There is no expectation of privacy for e-mail messages; therefore, this system should not be used for legal or confidential mail, or any other privileged communications. Incarcerated persons will not be able to respond via e-mail. All outgoing correspondence will continue to be by U.S. mail. General information about e-mailing an incarcerated person can be found using the feature titled "[E-mail an incarcerated person](#)."

## **BOOKS, MAGAZINES, PERIODICALS**

Each facility maintains a supply of books and magazines available to the incarcerated population. Daily newspapers are also provided in the housing units. Books or magazines mailed or delivered to a Sheriff's jail facility by the general public will not be accepted. New books or magazines may be mailed to an incarcerated person under the following conditions:

1. Must have soft covers without wire and/or spiral binding and may not include CD-ROM's, DVD's or any other new media items.
2. Books or magazines must be new and mailed to the incarcerated person directly from the publisher or bookseller.

## **JAIL MAILING ADDRESS**

451 RIVERVIEW PKWY, BLDG "C"  
SANTEE, CA 92071

## VISITING AN INCARCERATED PERSON

Telephone requests for visit reservations are accepted from 6:30 a.m. to 6:00 p.m., Wednesday through Monday and 10:00 a.m. to 6:00 p.m. for the George Bailey Detention Facility. Incarcerated persons are allowed two 30-minute social visit per week. Incarcerated workers are allowed additional social visits per week dependent on their work schedule and limited to one social visit per day. The visit week begins on Thursday and ends on Monday. Visitation will not be permitted on the day of a scheduled court appearance.

Social visits are normally non-contact, conducted through a visit window using telephone handsets. Contact visits are allowed at the Las Colinas Detention & Reentry Facility. Each facility has a visit schedule that specifies the days and times available for social visits and are subject to change or cancellation without prior notice. Refer to a specific facility's visit schedule by selecting the facility below:

- [San Diego Central Jail](#)
- [George Bailey Detention Facility](#)
- [East Mesa Reentry Facility](#)
- [South Bay Detention Facility](#)
- [Vista Detention Facility](#)
- [Las Colinas Detention and Reentry Facility](#)
- [Rock Mountain Detention Facility](#)

### Required Identification

Only those visitors with the following types of valid photo identification shall be allowed to visit individuals in the custody of the Sheriff:

- Driver's license
- Federal, state, local government identification card (any state)
- Military identification
- Passport
- U.S. Immigration identification (including visas)
- Border crossing card issued by the United States Department of Justice
- Current high school identification for children who do not possess a current California driver's license or California I.D. card
- Matricula Consular ID card issued after April 22, 2002, by the Consul General of Mexico

A maximum of two visitors (including children) may visit an incarcerated person at any one time. Minors must be accompanied by their parent or legal/court appointed guardian.

### Visit Reservations

Visits must be scheduled 24 hours prior to the visit time by calling the facility's Custody Information Office or online via eVisit.

When preparing to schedule a visit, please have the following information for all visitors:

- Full name
- Identification number
- Date of birth
- Current home address
- Telephone number

- Relationship to the incarcerated person

While we attempt to honor all visit reservations, visits may be changed or cancelled without notice. Also, changes in housing assignment may automatically cancel a scheduled visit.

### **Visit Check-In**

All visitors must check in together 30 minutes prior to the scheduled visit and are required to present valid photo identification. If visiting an individual housed at George Baily Detention Facility or Rock Mountain Detention Facility check in must occur 60-minutes prior to the scheduled visit. If a visitor is late, the visit may be cancelled.

Walk-in visits will not be accepted.

Incarcerated persons have the right to refuse visits at any time.

There is no expectation of privacy in a jail facility. Social visits may be monitored or recorded.

The use of electronic devices (e.g., cell phones) during your visit is strictly prohibited.

Visitors that have been incarcerated within the past 90 days shall not be permitted to visit without watch commander consent.

If you have previously been convicted of a felony and served time in state prison, you may not enter the grounds of a county jail without the permission of the facility commander. That permission should be obtained in writing before attempting to schedule a visit. Entry to the facility grounds without such permission is a felony (California Penal Code §4571).

### **RULES FOR LAS COLINAS DETENTION & REENTRY FACILITY**

Due to the privilege of having contact visits at this facility, the following additional visit regulations must be observed:

- Nothing is to be brought into the facility except identification and car keys. If visitors would like to purchase vending items during the visit, a VISA type credit card is required and may also be brought into the visit area.
- The following items are specifically prohibited: purses or bags, diaper bags, wallets, cell phones, recording devices, toys, food or beverages, pets, firearms, knives or other weapons, drugs or alcohol, cigarettes/electronic cigarettes, and lighters (exceptions regarding a diaper and formula may be permitted upon approval).
- Physical contact during visits is limited and hands must always remain visible (refer to security staff at the facility for specific contact regulations).

## HOSPITAL VISITS

Occasionally, incarcerated persons may be admitted to hospitals for medical treatment. Special visits may be allowed for hospitalized incarcerated persons who are in labor, childbirth, postpartum recovery or considered in grave condition. These special visits require the approval of the watch commander at the incarcerated person's housing facility. Persons wishing to visit a hospitalized incarcerated person must check at the appropriate facility and register for the visit. The watch commander will be consulted concerning the incarcerated person's suitability to have visitors. If the visit is approved, a hospital visit pass will be issued, which must be taken to the hospital and presented to the assigned deputy or guard. Visitors will not be allowed to visit unless they have in their possession an approved hospital visit pass and proper identification. In addition to normal visiting guidelines, the following rules apply to visits occurring in hospitals:

- All visits must conform to the hospital's regular visiting hours and policies.
- Only two visitors are allowed at a hospital visit for the duration of 30 minutes.
- Two visits per week are allowed, Sunday through Saturday.
- Incarcerated persons cannot receive items of any type from social visitors.
- Any deviation from the above rules requires watch commander approval.

Pregnant incarcerated persons may elect to have a support person present during labor, childbirth, and during postpartum recovery while hospitalized. The support person may be an approved visitor (in compliance with this procedure) or health staff designated by the department to assist with prenatal care, labor, childbirth, lactation and postpartum care. The approval for the support person shall be made by the watch commander.

Visits for incarcerated persons admitted to the Tri-City Medical Center Hospital Guard Unit, or Hospital Guard Unit at Alvarado Hospital, are subject to approval of the watch commander at the Vista Detention Facility.

## VIDEO VISITATION

Video visitation is available for all jail facilities. SMART Communications System provides friends and family the option to use real-time video teleconferencing to visit with their loved ones. Video visits must be scheduled 24 hours prior to the visit. Video visitation is available 7 days a week. Video visits are 30 minutes in length. Incarcerated Persons will be allowed 2 video visits per week. Visits are scheduled on a first come, first serve basis. There are NO same day visits. Please visit SmartInmate™ - Corrections Communications Services ([smartjailmail.com](http://smartjailmail.com)) to create a new account and schedule a video visit. Visitation is not permitted on the day of a scheduled court appearance and are subject to change or cancellation without prior notice.

## MEDIA ACCESS TO PERSONS IN CUSTODY

News media representatives have no greater right of access to jail facilities or incarcerated persons than any other member of the public. A visit by news media personnel shall be considered a social visit, not a professional visit. The Public Affairs/Media Relations office does not process requests for interviews.

Media representatives seeking to interview an incarcerated person should proceed as described below:

- Visit the ["Who's in Jail."](#) page of the Sheriff's Department website.

- Search the incarcerated person's last and first name.
- A new page will open if the person is in the custody of the Sheriff's Department.
- Note the facility and housing area location of the incarcerated person. That location will determine which days and times social visiting is permitted. Click "Visiting Schedule" immediately under the incarcerated person's housing location, and you will be taken to the visit schedule for that facility.
- You may go to the facility and attempt the visit; however, you may wish to correspond with the incarcerated person first to be more certain the interview will be accepted by the incarcerated person.
- To correspond with the incarcerated person, click the "Email inmate" icon on the incarcerated person's page in "Who's in Jail" and follow all the directions to complete the message.
- If the incarcerated person opts to accept the visit, that visit shall be counted as a social visit for that day, just like any other social visit.
- With the incarcerated person's permission, the visit may be recorded (e.g., videotape, audio, digitally, etc.) from the public access portion of the visit area.
- Incarcerated persons have two social visits per week. To find out if an incarcerated person has available social visits for the week, please contact the main Detention Information Office line: (619) 409-5000.

When conducting an incarcerated person visit for media purposes, please observe the following:

- You will generally have 30 minutes with the incarcerated person.
- While interviewing the incarcerated person, please make sure other incarcerated persons are NOT included in the videos or photographs you are obtaining.
- At most facilities, your interview will be through a visit window. You will not have face-to-face access and will be unable to equip the incarcerated person with a microphone.
- Once you have scheduled a visit and the incarcerated person has accepted your visit, call the jail to inform the watch commander that you are arriving with audio/video recording equipment that will be subject to search upon your arrival.

## **PROPERTY AND MONEY ACCOUNTS OF INCARCERATED PERSONS**

Prior to processing an incarcerated person into a county jail, arresting officers are required to inventory the person's personal property (e.g., wallet, ID card, cell phone, car keys, any property deemed acceptable, etc.), including money. The personal property is then secured in a heat-sealed bag and their cash, if applicable, is placed in an account. No bulk property (e.g., backpacks, sleeping bags, bicycles, etc.) will be accepted at any jail facility. Questions concerning the location of such property should be directed to the arresting agency.

Prior to being assigned to a housing unit, incarcerated persons are required to exchange their personal clothing for jail clothing. Their personal clothing is bagged and stored securely until they are released.

All incarcerated persons are given basic hygiene items free of charge when first entering Sheriff's custody. Once a week, incarcerated persons who have not received a commissary order within the past seven days and have an account balance of less than two dollars, will receive a package containing: two stamped envelopes, a pencil, a toothbrush, toothpaste, deodorant and soap. Incarcerated persons with more than two dollars in their account may choose to purchase additional hygiene items as well as limited amounts of miscellaneous items from the Sheriff's Commissary.

### **MONEY ACCOUNTS**

When an individual is booked into county jail, an account is created to safeguard that individual's money for the time they remain in custody. The money "on their books" can be used to make purchases from the Sheriff's Commissary. Although the Sheriff's Department provides for all basic nutrition and hygiene needs, permitting individuals to purchase items from the commissary provides a level of variety not otherwise available to them. Items available through the commissary include food items, toiletries, writing materials, postage, and pre-paid telephone time.

To allow individuals continued access to the commissary during their incarceration, funds may be added to their accounts at any time by visiting [www.sdsheriff.gov](http://www.sdsheriff.gov). "TouchPay" kiosks are available in the public lobby of each jail facility to allow visitors to post money to an incarcerated person's account. Deposits can also be accepted at the Custody Information Office at any facility from 8:00 a.m. to 10:00 a.m. and from 5:00 p.m. to 7:00 p.m. daily. Certain financial instruments such as a cashier's check from a United States bank or a money order issued by the U.S. Postal Service, Western Union, a credit union, bank, savings & loan, etc. may be used to make deposits to an account. Government instruments such as payroll and retirement checks can also be deposited to an individual's account, as well as checks issued by the State Prison System or a San Diego County Probation Department Honor Camp. Please note personal checks and multiple party checks are not accepted. Deposits will not be accepted if it would cause the account balance to exceed \$500.

Upon being released from Sheriff's custody all unused funds will be returned. General releases will have funds loaded onto a debit card. The incarcerated person must sign for receipt of the debit card and will be provided all pertinent information to access and manage their funds. Funds in excess of \$9,500 will be issued via check by the Financial Services Division and mailed to the individuals current address on file.

Funds for those being released to residential treatment programs or other law enforcement agencies within the State of California will be provided directly to the incarcerated person. These funds will be issued by the Custody Information Office and the individual will sign for receipt.

Incarcerated persons being transferred to the California Department of Corrections and Rehabilitation (CDCR) will receive their funds via check. The Financial Services Division will mail the check directly to the receiving CDCR facility. Please allow seven working days after release to coordinate the disbursement of funds owed.

Any questions regarding money accounts may be directed to the Detentions Accounting Office at the facility from which the individual was released. Accounting offices can be reached by dialing the main Custody Information line: (619) 409-5000.

## COMMISSARY

Incarcerated persons may purchase a variety of commissary items to be delivered to them in their housing units. Commissary order forms will be distributed to them. Facilities will receive Commissary twice per week (with some exceptions). The items available for purchase include, but are not limited to: food items, beverages, stationery, reading glasses, and personal care items.

The cost of commissary items is comparable to convenience store prices, and items can be purchased using money from the incarcerated person's account. Money is maintained on the incarcerated person's account from cash they had at the time of arrest and through subsequent deposits from family and friends. Deposits may be made to an incarcerated person's account at the Information Office of any Sheriff's jail facility or by visiting [www.sdsheriffcommissary.com](http://www.sdsheriffcommissary.com). Gift packs are also available on the website.

Questions about commissary or e-commerce purchases can be directed to (619) 661-2860 (do not contact the jail facilities).

## FOOD SERVICES

The Sheriff's Food Services Division provides food services for all San Diego County detention facilities. At the heart of the operation is a 41,000 square foot centralized food production facility capable of preparing up to 40,000 meal component servings and packaging up to 18,000 meals per day. Meals are prepared using a modern "cook-chill" process. They are then shipped daily to each of the detention facilities where they are heated and served. An expert staff, comprised of food service managers and a nutritionist/dietitian, work together to serve the incarcerated populations three meals each day that meet both nutritional requirements and national regulations. The menu development process is highly innovative utilizing the allocation of resources efficiently while delivering both variety and quality. Additionally, the food service team collaborates with the medical division to provide therapeutic diets designed for incarcerated individuals with specific dietary needs.

The Sheriff's Department's food services program is considered one of the most progressive in the nation and has received many awards for its quality and efficiency. The Food Services Division is operated in accordance with Title 15 of the California Administrative Code, American Correctional Association regulations and the California Retail Food Safety Law (CalCode).



## **ACCESS TO COURTS AND COUNSEL**

Incarcerated persons are entitled to confidential correspondence and consultation with the courts and legal counsel. They can also request a hearing in court by using the Incarcerated Person Request form. Attorneys and other professionals of record can visit an incarcerated person by presenting photo identification and a professional card. The visit is limited to a reasonable length of time, which is determined in part by facility operations and needs. Foreign citizens can have professional visits with consular staff from their country.

Professional visitors must check in with the Detention Information Assistant in the Custody Information office. Visit rooms are available on a first-come, first-served basis. Please be aware all briefcases and parcels entering the facility are subject to search by security staff.

In addition to confidential correspondence, incarcerated persons have access to unlimited collect telephone calls to their attorneys during their leisure time. The facility correctional counselor can also provide the incarcerated person with various in-house and community legal resources.

## PROGRAMS FOR INCARCERATED PERSONS

The Sheriff's Department's Reentry Services Division (RSD) seeks to enhance the welfare of incarcerated persons through a number of programs. Programs vary between facilities, and eligibility may be limited to certain security classifications. Correctional counselors meet with incarcerated persons and perform risk and needs assessments to assist in reentry planning to support the incarcerated persons' future success and reduce the likelihood of return to custody. Programs offered by the San Diego County Sheriff's Department include:

- **Psycho-Social Programs** – Incarcerated persons are offered ongoing classes to promote cognitive self-change through evidenced based programs. Classes include but are not limited to Thinking for a Change, Successful Reentry Class, Parenting, Substance Abuse, Anti-Theft, Anger Management, Healthy Relationships, Self Help, Reading Legacies, and Life Skills.
- **Educational Services** - In collaboration with the Grossmont Adult Education Program, incarcerated persons may receive courses in the High School Equivalency Exam, Adult Basic Education and Computer Literacy.
- **Vocational Education** – Incarcerated persons learn valuable skills and may receive certifications, preparing them for employment opportunities in the community. Vocational opportunities include Culinary Arts, , Commercial Laundry, Healthcare Service Assistant Training (HSAT), Production Sewing, Landscape Maintenance, Construction Trades and Bike Shop.
- **Wellness** - Provides incarcerated persons with an opportunity to work on building and maintaining healthy lifestyles through wellness education. Classes include but are not limited to Stress Management, Meditation, Healthy Living, Financial Planning, Yoga, California DMV ID program, and ACA/Medi-Cal Enrollment.
- **Incentive Based Housing** - Is a specialized housing area offering incarcerated persons an opportunity to participate in a therapeutic community focused on evidenced based programming and accountability to change criminal behavior.
- **Veterans Moving Forward** - In collaboration with the U.S. Department of Veterans Affairs, the veterans' module is dedicated to assisting our incarcerated veterans by providing them the necessary in custody programs, services, and community resources to reduce their rate of return to custody.
- **Religious Services** - In partnership with community volunteers, multi-denominational worship services and Bible studies are offered. Incarcerated persons may also receive visits from clergy members.
- **Pro Per Services** – Incarcerated persons who represent themselves in court proceedings receive support in the form of the Legal Research Area, telephones, supplies and limited office work.

## **VOTING**

Qualified incarcerated persons may register to vote while in custody. Incarcerated persons who are registered voters and who request to exercise their voting privileges on an election day will be assisted by a RSD facility staff member in obtaining an absentee ballot and lawfully delivering it to a voting poll.

## **COUNTY PAROLE**

County Parole is an early release program intended for persons with low-risk offenses. Incarcerated persons with extensive criminal histories, violent offenses, sexual offenses, or behavioral problems while in custody are considered poor candidates. Incarcerated persons may apply after they are sentenced to local custody but will not be eligible for parole consideration until they have served half of their sentence. Incarcerated persons who wish to apply must notify their facility correctional counselor in writing.

Incarcerated persons should have post-release plans in place that they can present to the Parole Board members. These plans include housing, educational or rehabilitative programs, employment, etc. Those granted parole will be supervised and required to abide by all conditions and rules imposed by the County Parole Board.

## **EXERCISE AND RECREATION**

Incarcerated persons may visit recreation areas at least twice weekly, for a minimum of three hours total. These areas provide space for exercise and recreation not available in their regular housing units. Under normal conditions, incarcerated persons are provided access to televisions, board games, and playing cards in their housing units.

## **LIBRARY SERVICE**

Reading materials, including books and newspapers, are available to incarcerated persons in all jail facilities. A variety of materials including religious, educational, and recreational reading materials are made available. Incarcerated persons may also have books, newspapers and periodicals sent to them per the guidelines regarding mail. Legal reference materials are available by request through an off-site contract provider.

## **MARRIAGE IN CUSTODY**

Incarcerated persons who would like to get married while in the Sheriff's custody, may do so pursuant to a Confidential Marriage License. To qualify for this type of license, couples must meet the following requirements, as set by the State of California.

- The prospective parties must be at least 18 years old. Minors may not obtain a confidential marriage license.
- The parties must be living together as a couple at the time they apply for the marriage license and must sign an affidavit on the license attesting to those facts.
- The couple must be married in the county where the license is issued.
- No witnesses are required to be at the ceremony, and no witnesses sign on the marriage license.
- The marriage license is a confidential record and is registered at the County Clerk's Office in the county where it was issued.

If a couple meets these requirements, they can take the following steps to get married while one of them is in custody.

- The fiancé or fiancée arranges for an Authorized Notary Public to visit the incarcerated person to sign the documents required for the license. The Notary Public will issue the license and collect the County's fee of \$70 plus a service and mileage charge, which usually amounts to an additional \$50 to \$60 (the fee may vary).
- The fiancé or fiancée arranges for the official who will come to the jail and perform the marriage ceremony. The ceremony may be performed by a member of the clergy or by other civil authorities qualified by law. The fiancé or fiancée makes arrangements for the Notary Public authorized to solemnize the marriage, which can be found online regionally for San Diego County. In most cases, there is a fee charged.
- The incarcerated person submits a Request Form to the facility Watch Commander for a special visit on the desired date and time. If the visit is approved, the incarcerated person notifies the fiancé or fiancée, who then makes the arrangements for the ceremony. The visit for a marriage ceremony is generally held during normal visiting hours and will not be a contact visit unless facility visits are normally contact visits.

## **ROUTINE NOTARY SERVICES**

Notaries Public will perform routine notary services in the jail system for you or your family. Notaries Public names are available online regionally for San Diego County.

## **RULES AND GRIEVANCES FOR INCARCERATED PERSONS**

The San Diego Sheriff's Department has established rules and regulations that incarcerated persons must follow while in custody. During the booking process, all incarcerated persons view an orientation video that explains how incarcerated persons are expected to behave, as well as what happens when rules are not followed. If an incarcerated person is suspected of violating a rule, a report is written to document the suspected violation and to identify witnesses to the incident. Incarcerated persons refer to these Rule Violation Reports (RVR's) as "write-ups."

Violations range from very serious, such as assault, to less serious violations, such as not following directions. An incarcerated person may be charged with multiple violations arising from a single event. For example, an incarcerated person involved in a fight may receive a Rule Violation Report alleging multiple charges such as fighting, refusal to obey an order to break up the fight and using abusive language.

When an incarcerated person is believed to have violated a rule, the following things happen:

- An investigation is conducted
- The violation is documented by a deputy
- A supervisor reviews the report
- A hearing is held by a supervisor
- If the supervisor finds the incarcerated person committed the violation, they will determine the appropriate discipline within established policy
- The incarcerated person may appeal the findings or the level of punishment.

Discipline may include loss of certain privileges such as telephones, visits, commissary, etc. More serious violations may result in periods of disciplinary lockdown, loss of "good time" credits or other sanctions. When possible, an attempt is made to match the discipline with the nature of the violation. For example, if an incarcerated person commits a visit-related offense, a temporary suspension of visiting privileges may be imposed. Occasionally an entire housing unit may have discipline imposed, including the loss of telephone privileges or visits. Such sanctions seldom last for more than a few days, but they will affect your ability to visit or speak with the incarcerated person by phone during the disciplinary period.

## **INCARCERATED PERSON GRIEVANCES**

All incarcerated persons in the Sheriff's jail system have the right to submit a grievance regarding almost any aspect of their confinement in the jail system. This means if an incarcerated person feels they are not being treated properly, or if they feel a condition exists that presents a health hazard, they can voice their complaint and receive a response from a department supervisor.

Issues that can be addressed through the grievance process include, but are not limited to, medical care, classification actions, program participation, telephone use, mail distribution, visitation procedures, food, clothing and bedding. Disciplinary action can also be grieved. The Sheriff's grievance process ensures that problems or concerns confronting incarcerated persons will be addressed by jail staff in an appropriate manner. It can also provide incarcerated persons with an explanation on those occasions when living conditions are affected necessarily by security requirements.

To file a grievance, incarcerated persons are provided with Incarcerated Person Grievance / Appeal (J-22/J-22A) forms

within their housing areas, although any writing material may be used. Incarcerated persons may submit grievances directly to deputies or deposit the grievance into the secured grievance box. Staff will respond to the grievance within seven calendar days, although most responses occur sooner. After consideration by the deputy or supervisor, the incarcerated person receives a written response to the grievance. If the accepting staff member is not able to resolve the issue addressed in the grievance, then the grievance may be directed to a higher-ranking officer within the jail. If all lower responses fail to resolve the issue to the incarcerated person's satisfaction, the facility commander may render a final decision regarding the grievance. Each grievance, including its disposition, is logged in custody records for future reference.

## **LIST OF RULES AND REGULATIONS FOR INCARCERATED PERSONS**

SECTION	CATEGORY
100	Conduct and Demeanor
200	Communication
300	Contraband
400	Health and Hygiene
500	Movement
600	Clothing and Bedding
700	Facility Security/Safety
800	Property

### **SECTION 100 – CONDUCT AND DEMEANOR**

- 101. Incarcerated persons shall treat members of facility staff in a civil fashion.
- 102. Incarcerated persons shall obey staff instructions.
- 103. Incarcerated persons shall not threaten, assault, or attempt to intimidate any other incarcerated person or any member of the jail staff.
- 104. Incarcerated persons shall not gamble.
- 105. Incarcerated persons shall not take part in aggressive or boisterous activity.
- 106. Incarcerated persons shall not abuse phone privileges.
- 107. Incarcerated persons shall not participate in any form of sexual activity.
- 108. Sentenced Incarcerated persons may not refuse to work.
- 109. Incarcerated persons shall not maliciously throw any object.
- 110. Incarcerated persons shall not give false information to a staff member.
- 111. Incarcerated persons shall not take another person's property without permission.

### **SECTION 200 – COMMUNICATION**

- 201. Incarcerated persons shall not communicate with or pass anything to Incarcerated persons in other housing areas, including petitions or notes, without permission from jail staff.
- 202. Incarcerated persons shall not communicate with professional staff except when required due to work assignment, consulting for provided services (medical or counseling) or at booking or release windows.

203. Incarcerated persons shall not correspond with other Incarcerated persons housed in the custody of the San Diego County Sheriff's Department.

#### SECTION 300 – CONTRABAND

301. Incarcerated persons shall not use or possess any material, whether authorized or not, which is used for other than its' intended purpose.

302. Incarcerated persons shall not possess tattoo kits.

303. Incarcerated persons shall possess or consume only those medications prescribed by the medical staff or those over-the-counter drugs purchased via the Commissary. Incarcerated persons shall not accumulate any prescription medications. When taking prescription medications, Incarcerated persons shall completely consume all medications at the prescribed time.

304. Incarcerated persons shall possess only one razor and shall not alter razors in any way.

305. Incarcerated persons shall not make or possess alcoholic beverages.

306. Incarcerated persons shall not possess water bags.

307. Incarcerated persons shall not possess any coins, currency or legal tender.

308. Incarcerated persons shall not possess tobacco or smoking-related products, lighters, matches and/or other ignition devices.

309. Incarcerated persons shall not cultivate, possess or be under the influence of any illegal/controlled substance such as marijuana, cocaine, etc.

310. Incarcerated persons will not accept any item from any person without approval from jail staff.

#### SECTION 400 – HEALTH AND HYGIENE

401. Incarcerated persons shall keep living areas clean and orderly.

402. Incarcerated persons shall not engage in tattooing or body piercing themselves or other Incarcerated persons.

403. Incarcerated persons shall not possess excess commissary items. Incarcerated persons are allowed a reasonable number of items from the Commissary, but facility food items are not allowed in cells or housing units without permission of a staff member.

404. Incarcerated persons shall return all kitchen utensils, containers and eating implements upon completion of meals.

405. All incarcerated workers assigned to assist with food preparation and serving shall wear plastic gloves and caps (as approved by the Health Department), in addition to their issued clothing.

406. Incarcerated persons will eat facility food only in designated areas within the housing units or dining room.

407. Incarcerated persons shall not save food from daily meals for future consumption. Any food not consumed shall be removed with the meal carts. Incarcerated persons shall not remove food from the dining room.

#### SECTION 500 – MOVEMENT

501. Incarcerated persons shall possess only legal documents while outside the housing units.

502. Incarcerated persons shall be fully clothed when moving outside the housing units and shall place their hands deep in their pockets or waistbands of their trousers.

503. Incarcerated persons moving in groups under the supervision of a staff member shall move in a single file and orderly fashion.

504. Incarcerated persons shall not have any writing instrument in their possession outside of the housing module.

505. Incarcerated person movement outside housing areas shall be conducted in a quiet and orderly manner.

## SECTION 600 – CLOTHING AND BEDDING

- 601. Incarcerated persons shall not trade or sell personal property or clothing.
- 602. Incarcerated persons shall not possess items in excess of their clothing or bedding allotment.
- 603. Incarcerated persons shall exchange clothing and bedding according to the facility schedule. Clothing and bedding shall be used for intended purpose only and shall not be damaged or destroyed in any way.
- 604. Incarcerated persons' bedding shall be kept in designated sleeping areas only.
- 605. The wearing or displaying of jail-issued or authorized clothing items, in a way that implies gang association in any fashion, including the use of colored items implying such association, is prohibited.

## SECTION 700 – FACILITY SECURITY/SAFETY

- 701. Incarcerated persons shall not engage in any activity that impairs or interferes with the operation of the facility.
- 702. Incarcerated persons shall not make fires.
- 703. Incarcerated persons shall not use any item or device to alter the view through any bar, window, door flap, camera device, etc.
- 704. Incarcerated persons shall not tamper with ANY locking devices or mechanisms.
- 705. Incarcerated persons shall not remove, alter, destroy, change, or tamper with any wristband.
- 706. Incarcerated persons shall not cover vents, intercoms, lights, windows, etc.
- 707. Incarcerated persons shall not tamper with lighting, electrical connections or equipment.
- 708. Incarcerated persons shall not impede or restrict the opening or closing of doors, windows, gates, etc.
- 709. Incarcerated persons shall not enter a cell or living area of another incarcerated person without a deputy's permission.
- 710. Incarcerated persons shall not tape or affix any item to walls, vents, intercoms, or other structures within the facility.
- 711. Incarcerated persons shall not possess or have control of any key or any device that could be used as a key.
- 712. Incarcerated persons shall not engage in the planning or execution of any escape from confinement or community-based programs.
- 713. No incarcerated person shall violate any Federal law, State law, or local ordinance.

## SECTION 800 – PROPERTY

- 801. Incarcerated persons shall not possess property in excess of authorized quantities. All excess property shall be disposed of or mailed out of the facility at the incarcerated person's expense. Excess soft cover books and magazines may be donated to the jail library. Incarcerated persons may be authorized to possess the following quantities of property within the module:
  - A. 10 photos, no larger than 4" x 6".
  - B. 40 postcards, 15 letters, not including legal mail.
  - C. Magazines, newspapers or softcover books, of any combination not to exceed 6 total.
- 802. Incarcerated persons are allowed to possess packaged sugar, not to exceed 50 packs (excess must be disposed of).



## **MEDICAL & MENTAL HEALTH SERVICES**

### **MEDICAL SERVICES**

The Sheriff's Department's Medical Services Division is a managed health care delivery system with the mission of ensuring the delivery of comprehensive health care services to individuals who are detained in the custody of the Sheriff's Department; ensuring the provision of emergency, acute, and basic medical/mental health care to all incarcerated persons in a timely manner; taking all necessary precautions to prevent the spread of communicable and contagious diseases; and maintaining a stable health status for patients.

The Sheriff's Department employs a partnership of staff and contract health professionals to provide medical and mental health services on-site and off-site. Staff members consist of physicians, psychiatrists, dentists, nurse practitioners, registered nurses, licensed vocational nurses, qualified mental health providers, recreational and occupational therapists, health information management staff, clerks and administrators. Specialty services such as dialysis and telemedicine for several specialty clinics are available on-site. Hospitalization and outpatient specialty clinics complete this health care system, which meets community standards.

Registered Nurses medically screen every incarcerated person before they are accepted into the jail system. Screening is done for emergency, acute, and chronic communicable diseases and other medical and mental health needs.

Privately provided medications are generally not administered in jail. Medication ordered by jail physicians will be provided through our contracted pharmacy program. If you want to ensure our health staff is aware of an incarcerated person's medication, you may call the Jail Information line and ask to speak with a member of the health staff.

At the time of admission to the jail, incarcerated persons are instructed how to request a sick call visit. Requests to attend sick call are reviewed by a Registered Nurse within 24 hours.

While most routine medical care is provided within the jails, it is occasionally necessary to transport an incarcerated person to a hospital for care. For security reasons, details of the date, time and location of those transports are not made available. If an incarcerated person is admitted to a hospital, however, visiting may be allowed in special circumstances.

Sheriff's Medical Administration may approve private provider appointments after review. All costs for the provider, diagnostic tests and transportation fees must be pre-paid, and will not be undertaken by the County.

Private physicians will not be allowed to conduct examinations in the Sheriff's jail facilities.

Health information will not be given to family or friends due to federal and state privacy laws. The incarcerated person may give medical updates to their family and friends. Health staff welcomes input from family or friends with knowledge of the incarcerated person's health history. In order to obtain medical or mental health information, the incarcerated person must sign a "Release of Information" form, designating you, by name and phone number, as the party authorized to receive the information.

There is a charge for health record information. Please ensure your name and address is correctly listed. You will be billed an administrative fee as well as a per page charge. Once the check or money order is received, the records will be mailed to you. Since there is a per page charge, please be specific as to the information you require.

A free copy will be provided for the purpose of continuity of care if sent by your physician or licensed healthcare provider. Psychiatric information, except for a medication list, will ONLY be sent to a registered psychiatric clinic, physician, psychiatrist, or other licensed mental health provider.

The form may be mailed to:

Medical Service Division  
ATTN: Health Information Management  
5530 Overland Ave, Suite 370  
San Diego, CA 92123

## **MENTAL HEALTH SERVICES**

In addition to the Medical Services offered in the jails, the San Diego County Sheriff's Department offers a comprehensive range of mental health services. Initial psychiatric assessments are conducted to determine the need for such care. Professional nursing and licensed mental health staff provide these assessments, schedule follow-up services and advise Classification staff regarding incarcerated person placement or special housing requirements.

Mental health screening services are provided to the following incarcerated persons:

- Incarcerated persons who have been identified as having previously received psychiatric service in the community, and who request continuation of services.
- Incarcerated persons who are interested in receiving psychiatric care while in custody without previous psychiatric care in the community.
- Incarcerated persons who, after being assessed by health staff, are believed to require psychiatric services while in custody.
- Incarcerated persons in crisis are seen immediately and other incarcerated persons are seen in as timely a fashion as possible, with urgent referrals being made within 24 hours.

The San Diego Central Jail and the Las Colinas Detention & Reentry Facility both have on-site acute mental health facilities known as Psychiatric Stabilization Units (PSU). These facilities serve the needs of the most critical incarcerated persons with mental health concerns and are staffed with multi-disciplinary teams of psychiatrists, licensed mental health clinicians, psychologists, nurses, occupational and recreational therapists, and deputies. Services provided in these facilities include:

- Assessment of immediate psychological and social needs.
- Development of appropriate treatment plans.
- Opportunities for a variety of group therapies including Life Skills Groups, Cognitive Reorganization Groups and Therapy Groups. Group therapy strives to improve social skills, stress management, effective communications, self-esteem, anger management and prevention of domestic violence.
- Participation in due process hearings and the tracking of legal processes related to mental health care.
- Collateral contacts with family, attorneys and others involved in disposition planning.
- Supportive and crisis counseling.
- Development of appropriate discharge plans.
- Clinical assessments for referrals to outside service providers.

Mental health services are also available to less acute incarcerated persons. Psychiatric clinic and supportive therapy services are available several days per week, and medication may be prescribed. Short term crisis intervention is available and may be requested by any jail staff member or by the incarcerated person. Discharge planning and case management are available to provide continuity of care upon the incarcerated person's release to the community.

Supporting and coping with a loved one who experiences mental health concerns can be extremely challenging and stressful. You can provide strong and effective support during this important time by doing the following:

- When contacted by the incarcerated person, stay calm and offer your support.
- Reassure the incarcerated person of the right to legal representation and assist in contacting a lawyer if necessary. Attorneys familiar with mental health issues may be especially helpful.
- Tell the incarcerated person that a screening will be conducted for mental health issues, and that it is acceptable to discuss medical and mental health concerns with nursing and mental health staff. It is important that incarcerated persons feel safe to speak openly with these professionals.
- Obtain your friend or relative's booking number. If you speak with the incarcerated person by phone, ask them to read the booking number printed on their wristband. You may also look up the booking number by checking the "Who's In Jail" feature on the Sheriff's website.
- If release is unlikely to occur soon, and you are concerned about important information reaching medical/mental health staff, you may call the facility's Information line and ask to speak to a member of the medical staff.

You may wish to contact a support group. One such group in San Diego is NAMI-San Diego, an affiliate of the National Alliance for the Mentally Ill. They can be reached at (619) 543-1434 or (800) 523-5933.

## **RELEASE FROM CUSTODY**

Incarcerated persons held in the Sheriff's jail system may be released for several reasons. The circumstances of an individual's arrest, the type of release, and the release schedule of the facility where the individual is housed, all determine the time of day at which the release from custody will occur. The release processes and schedules for each facility are described in the "Facility Release Process" section below.

### Arrest for "Drunk in Public"

Individuals who are arrested solely for being drunk in public or under the influence of a controlled substance will be released when it is determined they will be able to care for their own safety. That time may vary with each individual; however, six to eight hours is common.

### Failure to Arraign

All individuals who are arrested must appear in court for arraignment within 48 hours of the time of arrest, excluding weekends and official court holidays. If the 48 hours expires at a time when court is not in session, the time shall be extended to include the duration of the next court date. Anyone who is not arraigned within this time frame will be released from custody without further delay.

### Charges Dropped

An arresting agency may authorize a release from custody if it is determined there are insufficient grounds for prosecuting the individual. Authorization for this type of release may come from the arresting agency at any time during the 48 hours preceding the arraignment. The time of release will vary.

### Court-Ordered Releases

The court may order an individual to be released from custody if the judge deems it an appropriate course of action. A court document authorizing the release will be sent to the jail and the release will be processed at the end of the court day.

### Served Time Releases

"Served time releases" will be released from custody when they have completed their sentence. A "served time" release will occur on the final day of the sentence. Each facility has a specific process, and release times vary accordingly.

### **Facility Release Process**

San Diego Central Jail (SDCJ) – Served time releases generally start at 7:00 in the morning and continue throughout the day. Other types of releases are processed throughout the day. Individuals are released through a door located several feet south of the entrance to the public lobby of the Custody Information Office.

George Bailey Detention Facility (GBDF) – Served time releases generally start at 7:00 in the morning. Other types of releases are processed throughout the day, ending at 10:00 pm. Individuals are released into the public lobby of the Custody Information Office. Those without transportation arrangements will be taken to the San Diego Trolley.

East Mesa Reentry Facility (EMRF) – Served time releases generally start at 7:00 in the morning. Other types of releases are processed throughout the day, ending at 10:00 pm. Individuals are released through a door located to the left of the public lobby. Those without transportation arrangements will be taken to the San Diego Trolley.

Las Colinas Detention & Reentry Facility (LCDRF) – Served time releases generally start at 7:00 in the morning. Other types of releases are processed 24 hours each day, ending at 10:00 pm unless transportation arrangements have been made. Individuals are released into the public lobby of the Custody Information Office. During established evening hours, those without transportation arrangements will be taken to the San Diego Trolley.

South Bay Detention Facility (SBDF) – Served time releases generally start at 7:00 in the morning. Other types of releases are processed throughout the day, ending at 10:00 pm. Individuals are released into the public lobby of the Custody Information Office.

Vista Detention Facility (VDF) – Served time releases generally start at 7:00 in the morning. Other types of releases are processed 24 hours each day. Individuals are released through a door into the public lobby of the Custody Information Office.

Rock Mountain Detention Facility (RMDF) – Served time releases generally start at 7:00 in the morning. Other types of releases are processed throughout the day, ending at 10:00 pm. Individuals are transferred to GBDF to be processed for release into the public lobby of the Custody Information Office. Those without transportation arrangements will be taken to the San Diego Trolley.

## BAIL BOND AGENCIES

The following list of bail bond agencies is posted at each facility. The San Diego County Sheriff's Department does not endorse any bail agency.

AGENCY	CITY	COUNTY	PHONE #
24/7 BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 232-7111
A & A BAIL BONDS - SAN DIEGO	SAN DIEGO	SAN DIEGO	(619) 839-7780
A & A BAIL BONDS - SANTEE	SANTEE	SAN DIEGO	(619) 356-7677
A & A BAIL BONDS - VISTA	VISTA	SAN DIEGO	(760) 724-1900
A & A BAIL BONDS - DOWNTOWN	SAN DIEGO	SAN DIEGO	(619) 487-9094
A To Z BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 234-1166
AARON GUERRERO E-Z OUT BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 231-4055
AARON GUERRERO E-Z OUT BAIL BONDS	SANTEE	SAN DIEGO	(619) 235-4110
AARON GUERRERO E-Z OUT BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 616-4448
AARON GUERRERO E-Z OUT BAIL BONDS	VISTA	SAN DIEGO	(760) 312-9755
ABAASY BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 862-7872
ABAASY BAIL BONDS CHULA VISTA	CHULA VISTA	SAN DIEGO	(619) 382-3775
ABAASY BAIL BONDS SAN YSIDRO	SAN DIEGO	SAN DIEGO	(619) 382-3772
ABAASY BAIL BONDS VISTA	VISTA	SAN DIEGO	(760) 712-1045
ABACA E-Z OUT BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 234-1147
ABACA E-Z OUT BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 636-0905
ABACA E-Z OUT BAIL BONDS	SANTEE	SAN DIEGO	(619) 706-0016
ABACA E-Z OUT BAIL BONDS	VISTA	SAN DIEGO	(760) 630-1142
ABAILABLE E-Z OUT BAIL BONDS	SANTEE	SAN DIEGO	(619) 449-3333
ABAILABLE E-Z OUT BAIL BONDS	SANTEE	SAN DIEGO	(619) 596-4060
ABEL'S BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 339-5280
ABEL'S BAIL BONDS	SANTEE	SAN DIEGO	(619) 920-1185
ABEL'S BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 920-1187
ABEL'S BAIL BONDS	CARLSBAD	SAN DIEGO	(760) 716-7374
ABETTER WAY OUT BAIL BONDS - SAN	SAN DIEGO	SAN DIEGO	(619) 231-1498
ABETTER WAY OUT BAIL BONDS- VISTA	VISTA	SAN DIEGO	(760) 754-6913
ABETTER WAY OUT BAIL BONDS-VISTA	VISTA	SAN DIEGO	(760) 945-6090
ABLAZE BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 829-7750
ABLAZE BAIL BONDS - IMPERIAL BEACH	IMPERIAL BEACH	SAN DIEGO	(619) 408-3662
ABLAZE BAIL BONDS - NORTH COUNTY	OCEANSIDE	SAN DIEGO	(760) 201-3366
ABOUT TIME BAIL BONDS	VISTA	SAN DIEGO	(760) 775-4333
ACCELERATED BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 888-1198
ACCELERATED BAIL BONDS	VISTA	SAN DIEGO	(760) 300-0126
ACCELERATED BAIL BONDS	ENCINITAS	SAN DIEGO	(760) 500-2129
ACCELERATED BAIL BONDS	OCEANSIDE	SAN DIEGO	(760) 845-0002
ACES AND EIGHTS BAIL BONDS	SANTEE	SAN DIEGO	(619) 771-1677
ACES AND EIGHTS BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 900-0403
ACES AND EIGHTS BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 900-0411
ACES AND EIGHTS BAIL BONDS	VISTA	SAN DIEGO	(760) 884-8804
ACME BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 615-0000
AFFORDABLY EASY BAIL BONDS	NATIONAL CITY	SAN DIEGO	(619) 334-8915
AFUERA BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 239-1338
ALADDIN BAIL BONDS	VISTA	SAN DIEGO	(760) 940-1190
ALADDIN BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 231-7900
ALADDIN BAIL BONDS	CARLSBAD	SAN DIEGO	(760) 666-0014
ALANA'S BAIL BONDS - CHULA VISTA	CHULA VISTA	SAN DIEGO	(619) 866-3888
ALANA'S BAIL BONDS - SAN DIEGO	SAN DIEGO	SAN DIEGO	(619) 468-9333
ALANA'S BAIL BONDS - SANTEE	SANTEE	SAN DIEGO	(619) 346-4140
ALANA'S BAIL BONDS - VISTA	VISTA	SAN DIEGO	(760) 421-2023
ALL-PRO BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 378-4701
ALL-PRO BAIL BONDS	SANTEE	SAN DIEGO	(619) 562-0310
ALL-PRO BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 702-2245
ALL-PRO BAIL BONDS	VISTA	SAN DIEGO	(760) 941-2245
ALOHA BAIL BONDS AGENCY	SAN DIEGO	SAN DIEGO	(619) 235-9999
ALOHA BAIL BONDS AGENCY	SAN DIEGO	SAN DIEGO	(619) 925-2245
ARMANDO S. ESPINOZA BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 585-9985
ASIANA BAIL BONDS	LA JOLLA	SAN DIEGO	(619) 566-0030
ASIANA BAIL BONDS	SAN DIEGO	SAN DIEGO	(760) 502-0100
ASIANA BAIL BONDS	SAN DIEGO	SAN DIEGO	(858) 956-0400
AYALA BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 420-1088
BAD BOY BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 345-8888
BAD BOY BAIL BONDS	SAN DIEGO	SAN DIEGO	(760) 344-3444
BAD BOY BAIL BONDS	SAN DIEGO	SAN DIEGO	(818) 989-4200
BAD BOY BAIL BONDS	SAN DIEGO	SAN DIEGO	(858) 300-1122
BADA BING BAIL BONDS	SAN DIEGO	SAN DIEGO	(858) 630-2949



AGENCY	CITY	COUNTY	PHONE #
BAIL ANGELS BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 270-2300
BAIL BOND WOMAN	SAN DIEGO	SAN DIEGO	(619) 696-0800
BAIL DEPOT BAIL BONDS	MURRIETA	RIVERSIDE	(760) 945-4444
BAIL HOTLINE BAIL BOND - SD	SAN DIEGO	SAN DIEGO	(619) 696-5045
BAIL HOTLINE BAIL BONDS - SANTEE	SANTEE	SAN DIEGO	(619) 258-6889
BAIL HOTLINE BAIL BONDS - VISTA	VISTA	SAN DIEGO	(760) 940-8140
BAIL OPTION BAIL BONDS	RIVERSIDE	RIVERSIDE	(619) 382-3762
BALBOA BAIL BONDS - CHULA VISTA	CHULA VISTA	SAN DIEGO	(619) 877-6688
BALBOA BAIL BONDS - SAN DIEGO	SAN DIEGO	SAN DIEGO	(619) 760-2222
BALBOA BAIL BONDS - SANTEE	SANTEE	SAN DIEGO	(619) 877-6770
BALBOA BAIL BONDS - VISTA	VISTA	SAN DIEGO	(760) 691-1112
BIG MARCO BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 239-0000
BOLT BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 333-3321
BOLT BAIL BONDS	SANTEE	SAN DIEGO	(619) 720-7300
BOLT BAIL BONDS	VISTA	SAN DIEGO	(760) 999-0987
BOLT BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 880-0789
BRIGHT BAIL BONDS	LAKE ELSINORE	RIVERSIDE	(619) 732-1151
CARLSBAD BAIL BONDS	ENCINITAS	SAN DIEGO	(442) 777-8377
CARLSBAD BAIL BONDS	OCEANSIDE	SAN DIEGO	(760) 433-2000
CARLSBAD BAIL BONDS	VISTA	SAN DIEGO	(760) 500-0017
CHERRY BAIL BONDS	VISTA	SAN DIEGO	(619) 344-0512
CHERRY BAIL BONDS	VISTA	SAN DIEGO	(760) 248-3200
CHRISTIAN BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 530-0043
CHRISTIAN BAIL BONDS	SAN DIEGO	SAN DIEGO	(760) 248-3444
CITY SIDE BAIL BONDS - CHULA VISTA	SAN DIEGO	SAN DIEGO	(619) 997-9591
CITY SIDE BAIL BONDS - SAN DIEGO	SAN DIEGO	SAN DIEGO	(619) 971-4660
CITY SIDE BAIL BONDS - SANTEE	SAN DIEGO	SAN DIEGO	(619) 742-1782
CITY SIDE BAIL BONDS - VISTA	SAN DIEGO	SAN DIEGO	(760) 422-7992
CON MI FIANZA BAIL BONDS	VISTA	SAN DIEGO	(619) 324-4406
CON MI FIANZA BAIL BONDS	VISTA	SAN DIEGO	(760) 248-3222
DIGNITY BAIL BONDS	MURRIETA	RIVERSIDE	(760) 775-5577
EL CENTRO BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 233-2090
EL CENTRO BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 233-2091
EL CENTRO BAIL BONDS	SANTEE	SAN DIEGO	(619) 233-2092
EL CENTRO BAIL BONDS	VISTA	SAN DIEGO	(760) 727-6866
ENCINITAS BAIL BONDS	ENCINITAS	SAN DIEGO	(619) 324-4799
ENCINITAS BAIL BONDS	ENCINITAS	SAN DIEGO	(619) 324-4799
ENCINITAS BAIL BONDS	ENCINITAS	SAN DIEGO	(760) 944-6900
ESCONDIDO BAIL BONDS	VISTA	SAN DIEGO	(760) 294-6833
ESPINOZA BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 313-6509
EXIT BAIL BONDS	RIVERSIDE	RIVERSIDE	(619) 915-0202
FAUSTOS BAIL BONDS INC	MURRIETA	RIVERSIDE	(619) 525-9855
FREE THE PEOPLE BAIL BONDS - SAN DIEGO	EL CAJON	SAN DIEGO	(619) 562-2318
FREE THE PEOPLE BAIL BONDS - VISTA	VISTA	SAN DIEGO	(760) 207-9888
FUTURE BAIL BONDS	CHULA VISTA	SAN DIEGO	(858) 544-2755
GET LUCKY BAIL BONDS	SAN MARCOS	SAN DIEGO	(619) 381-4859
GOLDEN BOY BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 231-0200
GOLDEN BOY BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 233-2093
GOLDEN BOY BAIL BONDS	SANTEE	SAN DIEGO	(619) 408-0300
GOLDEN BOY BAIL BONDS	VISTA	SAN DIEGO	(760) 941-8077
GOLDEN KEY BAIL BONDS	RIVERSIDE	RIVERSIDE	(760) 289-2126
GREATEST BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 777-7701
GREATEST BAIL BONDS	SANTEE	SAN DIEGO	(619) 894-9456
GREATEST BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 900-0789
GREATEST BAIL BONDS	VISTA	SAN DIEGO	(760) 994-4009
HENRY LANCASTER GUERRERO BAIL BONDS	SANTEE	SAN DIEGO	(619) 231-1142
IN & OUT BAIL BONDS	SANTEE	SAN DIEGO	(619) 568-0888
INDEPENDENT BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 208-4425
JOHNNY'S BAIL BONDS	MURRIETA	RIVERSIDE	(951) 588-5875
JUSTICE BAIL BONDS	VISTA	SAN DIEGO	(760) 223-1705
KING STAHLMAN BAIL BONDS -	SAN DIEGO	SAN DIEGO	(619) 232-7127
KING STAHLMAN BAIL BONDS - SAN DIEGO	SAN DIEGO	SAN DIEGO	(619) 704-3711
KING STAHLMAN BAIL BONDS - SANTEE	SANTEE	SAN DIEGO	(619) 614-7100
KING STAHLMAN BAIL BONDS - VISTA	VISTA	SAN DIEGO	(760) 724-2245
LAS COLINAS BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 562 4666
LAS COLINAS BAIL BONDS	ENCINITAS	SAN DIEGO	(619) 980 8844

AGENCY	CITY	COUNTY	PHONE #
LILLI RILEY BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 501-5333
LILLI RILEY BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 523-5333
MIDNIGHT BAIL BONDS	LOS ANGELES	LOS ANGELES	(619) 552-4919
MR NICE GUY BAIL BONDS	SANTEE	SAN DIEGO	(760) 999-0172
MS. BAIL BONDS	POMONA	LOS ANGELS	(619) 608-5955
NO PRIORS BAIL BONDS	VISTA	SAN DIEGO	(760) 775-8333
NORTH COAST BAIL BONDS - SAN DIEGO	SAN DIEGO	SAN DIEGO	(619) 595-3142
ON LINE BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 658-5442
PEPE'S BAIL BONDS	LOS ANGELES	LOS ANGELES	(442) 888-5645
QUICKBAIL BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 275-3100
QUICKBAIL BAIL BONDS	CHULA VISTA	SAN DIEGO	(619) 616-7977
QUICKBAIL BAIL BONDS	OCEANSIDE	SAN DIEGO	(760) 227-6999
QUICKBAIL BAIL BONDS	SANTEE	SAN DIEGO	(858) 286-1949
REMEDY BAIL BONDS	SAN BERNARDINO	SAN	(619) 422-5010
ROCKET BAIL BONDS - SAN DIEGO	SAN DIEGO	SAN DIEGO	(619) 333-7150
ROCKET BAIL BONDS - SANTEE	SAN DIEGO	SAN DIEGO	(619) 333-5895
ROCKET BAIL BONDS - CHULA VISTA	SAN DIEGO	SAN DIEGO	(619) 932-6355
ROCKET BAIL BONDS - VISTA	SAN DIEGO	SAN DIEGO	(760) 465-1447
SAN DIEGO BAIL BONDS - DOWNTOWN	SAN DIEGO	SAN DIEGO	(619) 233-3383
SAN DIEGO BAIL BONDS - SAN DIEGO	SAN DIEGO	SAN DIEGO	(619) 393-1533
SAN DIEGO BAIL BONDS - SANTEE	SANTEE	SAN DIEGO	(619) 839-0080
SAN DIEGO BAIL BONDS - VISTA	VISTA	SAN DIEGO	(760) 683-2122
SUNSET BAIL BONDS	NEWPORT BEACH	ORANGE	(714) 309-6359
SUNSET BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 609-8205
SYNERGY BAIL BONDS - SAN DIEGO	SAN DIEGO	SAN DIEGO	(619) 932-6380
SYNERGY BAIL BONDS - CHULA VISTA	SAN DIEGO	SAN DIEGO	(619) 480-2465
SYNERGY BAIL BONDS - SANTEE	SAN DIEGO	SAN DIEGO	(619) 389-2285
SYNERGY BAIL BONDS - VISTA	SAN DIEGO	SAN DIEGO	(760) 313-6200
THE BAIL BOYS BAIL BONDS	LOS ANGELES	LOS ANGELES	(442) 888-5644
THE BAIL BOYS BAIL BONDS	LOS ANGELES	LOS ANGELES	(619) 202-3225
THE BAIL BOYS BAIL BONDS	LOS ANGELES	LOS ANGELES	(760) 493-4488
TRINITY BAIL BONDS	FONTANA	SAN	(760) 951-9800
VISTA BAIL BONDS - DOWNTOWN	SAN DIEGO	SAN DIEGO	(619) 923-4448
VISTA BAIL BONDS - SAN DIEGO	SAN DIEGO	SAN DIEGO	(619) 393-1344
VISTA BAIL BONDS - SANTEE	SANTEE	SAN DIEGO	(619) 329-4499
VISTA BAIL BONDS - VISTA	VISTA	SAN DIEGO	(760) 967-7777
WATKINS BAIL BONDS	VISTA	SAN DIEGO	(760) 631-2235
YO SALGO BAIL BONDS	VISTA	SAN DIEGO	(760) 688-9464
YO SALGO BAIL BONDS	EL CENTRO	IMPERIAL	(760) 996-0036
YO SALGO BAIL BONDS	EL CENTRO	IMPERIAL	(760) 352-0056
YO SALGO BAIL BONDS	SAN DIEGO	SAN DIEGO	(760) 996-0031
ZIP BAIL BONDS	SAN DIEGO	SAN DIEGO	(619) 234-2245